

# 4 Reasons waste water pros talk about our customer support

There are lots of reasons our customer support stands out. In the interest of time, here are the top four.

## 1 GET RESPONSES IN MINUTES–NOT DAYS

Most sewer assessment technology solutions rely on overseas support staff, resulting in long delays that can drastically impact your business. Our North American-based team responds to requests promptly and can resolve issues in real-time, minimizing downtime and saving your organization time, money, and hassles.

*"I really appreciate your customer service. You guys are really prompt and on it. It is excellent."*

– Robert Brown, David Mason Associates

## 2 UNPARALLELED FLEXIBILITY

SewerAI solutions are engineered for maximum flexibility. We can fix, patch, correct, change, or add anything you need almost as soon as you need it, so you're not down and out while waiting for an issue to be resolved.

*"It's super easy, and it's by far superior to Granite. I love it, I don't ever want to go back lol."*

– Charlotte Barney, City of Fort Smith Arkansas

## 3 UNLIMITED TRAINING

Need help getting up and running? You've got it. New team members? No problem. Want a refresher course? We're on it. When you partner with us, you have a pipeline to success with comprehensive onboarding and as many training sessions as you need.

*"Your onboarding team is top notch and their follow-through is amazing. I threw a bunch of questions at them and got a great answer every time. So cool."*

– Steve Miksis, SKL Solutions

## 4 UNMATCHED DEDICATION

Some companies only reach out when they need something from you. At SewerAI, we maintain regular check-ins and follow-ups to see how you're doing, how we can help, and let you know about new features, updates, and best practices.

*"I want to thank your team for the extra effort. It really shows that we made a great choice to start working with SewerAI."*

– Vincent Astorino, Macomb County Public Works

# Made by industry pros for industry pros.

SewerAI is the only sewer inspection software made by professionals from the wastewater industry. We understand the demands of the job and what you need to work faster, easier, and more efficiently.



Report on tens of thousands of linear feet per hour



2x faster field productivity



6x faster in-office sewer assessment and annotation



Meets NASCO, PACP, and other industry standards.

## Even the **onboarding is fast**

Ready to double your field productivity and cut your sewer assessment time by 83%?  
With SewerAI, your team can be up running—and assessing and annotating—in an hour or less.

Reach out to your SewerAI rep to learn more.

